

Tuesday, May 28th.

This Memorial Day let's pause to honor and remember the brave men and women who have made the ultimate sacrifice in service to our country. Their courage and dedication have protected the freedoms we cherish, and their legacy inspires us all. We encourage you to take a moment to reflect on their contributions and to spend time with loved ones in gratitude for the peace and liberty we enjoy.

We appreciate your understanding and wish you a wonderful and safe Memorial Day weekend!

Warm regards,

The Access Management Team

Need assistance? Contact us at customerservice@accessdifference.com or 888.813.3435.



ASSOCIATION NEWS

Exclusively for homeowners only:

 **Korey Picket (Resident Admin)**
3 months ago • May 01, 2024 12:27 am

Management Company Turnover Status

Hello Summerstone Homeowners,

We wanted to let you know that we understand there may be many unknowns regarding the management company turnover. A few updates are below to keep you informed and up-to-date.

Turning over our community is an extensive process, and we are asking for your patience as everything comes into order. From a high-level view, it may take ~60 days to be fully turned over. This doesn't mean you won't have/see service during the transition (we already are); it takes time, and they/we absolutely want to get it right for all of us. All current vendors and services will remain, so all is well.

1. Access Management has been generally slow but expected in handing over things to the new management company (i.e., the Association's funds

This is not a fault or delay of the new management company.

3. ARC requests - Moving forward if you are interested in submitting a NEW ARC application, please send those requests to hoa@firstinpm.com

4. ARC special interest items:

a. We haven't heard otherwise from Access Management, so we are still proceeding to process existing ARCs in their system.

b. We have told Access Management to release all ARC deposits (if applicable) back to homeowners, as the new management company will no longer require those.

5. There will be another board meeting very soon. Information/notice will be available for that as soon as it's ready.

Overall, we are very happy with our new management company, and we ask that you remain patient during the transition.

As always, if you have any questions, please email us.

Respectfully,

Your Board of Directors

ASSOCIATION NEWS

Exclusively for homeowners only:



Korey Picket (Resident Admin)

3 months ago • Apr 25, 2024 10:53 am



New Management Email Notifications

Fellow Homeowners,

Just FYI, the new management company is loading individuals into their system. In case you "may/may not" receive emails, but know they are diligently working to get things in order and everything ready to go. Please be patient, and await official communications - it's coming :)

Respectfully,

Your Board of Directors

ASSOCIATION NEWS

Exclusively for homeowners only:



Korey Picket (Resident Admin)

3 months ago • Apr 25, 2024 7:56 am



Temporary NEW ARC Requests Method

Hello Summerstone Homeowners,

With the new management company being in the height of turnover from Access Management, please stop all NEW ARC submissions via the Access Management system.

Until you receive communications from the new company regarding ARC requests (very soon), send all NEW ARC requests directly to my Board President email, noted below.

I don't want anyone to have to wait for and/or wonder about their NEW requests due to the turnover.

I will forward your request to the new management company on your behalf upon following the below steps.

Follow these steps:

1. Email me directly, stating you'd like to submit an ARC application

a. summerstonehoapresident@outlook.com

2. I will email you back with directions

3. Once I receive your FULL application, I'll forward it to the new company

We are working through all existing ARCs in the Access Management system as fast as possible.

If you have any questions regarding those already in the system, please email Access Management at ksanders@accessdifference.com and Cc all of us as your board so we can see and follow your communications.